

Dee Dee Cox  
3400 Edgefield Court  
Greensboro NC 27409  
April 27, 2007

Graham Dail  
216 S Swing Rd  
Suite 4  
Greensboro, NC 27409

Dear Graham,

Thanks you so much for wonderful FMLA training class you provided Epes Carriers! I spoke with every person and they thought the class was very good. I attribute many of the positive comments to the way your knowledge and the professional manner in which the class was taught.

I have enjoyed working with you throughout this process and I feel confident that we will be calling on your services again. You have really opened our eyes to where we need to focus our efforts regarding FMLA. We will be formulating a plan going to the next step in updating our policy, forms and exactly who the decision makers need to be when we have to make a decision regarding FMLA.

You are extremely professional and met our needs perfectly. You tailored the class to exactly what we said we wanted and we benefited greatly! Again, I appreciate everything that you did to make the class such a success. I look forward to working with you again in the future.

Sincerely,

*Dee Dee Cox*  
Dee Dee Cox , SPHR  
Corporate Training and Development Manager  
Epes Carriers, Inc.