



Goodwill Industries
Of Central North Carolina, Inc.

Richard J. Gorham
President/CEO

May 18, 2006

1235 S. Eugene Street
Greensboro, NC 27406-1393

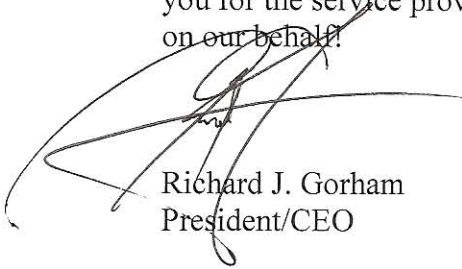
336-275-9801
Fax 336-274-1352

rgorham@goodwill-cnc.org

Mr. David Moff, President
The HR Group
218 Swing Road Suite 4
Greensboro, NC 27410

Dear David:

I want you to know how much we enjoyed the 'debriefing session' held yesterday as part of our organizations team building exercise. Your staff is extremely approachable and knowledgeable about processes, outcomes and strategies involving employee groups. We were provided some sage advice on how we might best follow-up on the process along with suggested improvements on the methodology of restructuring the customer care team. Like any growing organization, we have our share of challenges and opportunities moving forward as we engage a larger, broader and more diverse group of individuals. While I have not received any feedback from the team on their experiences and what they gleaned, I am sure that will be forthcoming. Thank you for the service provided and engaging a great facilitator on our behalf!



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