



1203 Maple Street
Greensboro, NC 27405

Mr. David Moff
The HR Group, Inc.
216 S. Swing Rd. Suite 4
Greensboro, NC 27409

December 12, 2008

Hello Mr. Moff:

I wanted to take this opportunity to thank you for the high quality assistance The HR Group provided to the Guilford County Department of Public Health recently as we conducted our Employee Survey.

This was our first internal quality analysis measurement since 2002, and we had made many changes over the last six years. The Department has changed Directors during this time period, and the management structure has taken a major adjustment. We have set new priorities, and we have changed the way we manage the "business of health."

The survey process was just what we needed to evaluate the feelings of the staff regarding any progress we have made since the last assessment. We thoroughly enjoyed working with you, Sandie, and Patsy! The automated surveys served the staff well, and your professionalism made the entire process non-threatening and balanced. The Executive Team, Board of Health, and I have taken the suggestions you made, and we will begin immediately to implement them as of January 2009. We want to take advantage of every opportunity to create an effective workplace.

We look forward to partnering with you again on projects that improve our Human Resource management.

Thank you

A handwritten signature in black ink that reads "Merle".

Merle Green, MPH, MBA
Guilford County Health Director