



Tyco Electronics Corporation
Deborah A. Miller, SPHR
Human Resources Advisor
8010 Piedmont Triad Parkway
Greensboro, NC 27409-9407

Telephone 336 664-7578
Facsimile 336 664-7729
E-mail:
damiller@tycoelectronics.com

November 12, 2004

Mr. David A. Moff, SPHR
Ms. Patsy Wiggins, SPHR

The HR Group, Inc.
445 Dolley Madison Road
Suite 208
Greensboro, NC 27410

Dear David and Patsy,

Please accept my sincere appreciation for the valuable series of seminars your organization has presented to the HR community this year. Your program, "People Make The Difference", presented at the Greensboro Chamber of Commerce, and the different seminars/workshops you have provided have been informative, useful, professional and very enjoyable. Your presenters are knowledgeable, helpful and all have excellent training skills. I have been able to take away great information and useful tools that I can use in my business as well as making great contacts and meeting wonderful people.

Again, thank you so much for your time and effort in giving the Triad this wonderful program. I certainly hope you will do this again next year.

Sincerely,

A handwritten signature in cursive script, appearing to read "Deb", written in black ink.

Deborah A. Miller, SPHR
Tyco Electronics
Greensboro, NC