

eliminating racism empowering women ywca

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March 23, 2009

Mr. David Moff
Chief Executive Officer
The HR Group, Inc.
216 South Swing Road, Suite 4
Greensboro, NC 27409

Dear David,

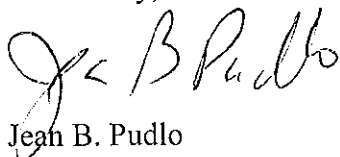
I wanted to share my appreciation for The HR Group sending Emily Hoover our way in December 2008. She has helped the YWCA of Greensboro tremendously during a difficult time of disarray and financial crisis in our organization. As the Interim Executive Director, I was better able to understand the personnel challenges facing our organizations. Emily's guidance through the maze of dealing with many different issues was very helpful. She stayed on top of several unemployment, workers comp and other claims so to minimize the exposure of the YWCA. She better organized our timesheet reports, payroll processing and dealt with many employees on individual issues.

Emily has directed Jason Bowers, an undergraduate intern with The HR Group, in helping get our records in compliance with legal requirements. This will be of help to our organization moving forward.

Having you and Patsy available for Emily to consult gave me even more confidence that our human resource needs were being ably met.

Thank you for reaching out and offering the services of The HR Group to the YWCA of Greensboro. We are very grateful.

Yours truly,



Jean B. Pudlo
Interim Executive Director